



What changes have we made to the office since COVID-19?

That is the number one question we are asked every day.

We understand that our patients and parents may have a lot of questions and we are more than happy to answer them! We ensure that our patient's health, safety and peace of mind is of the utmost importance to us.

Before COVID-19, our office always followed strict infection control guidelines. We have always wiped down and sanitized the patient chairs, counter tops, and equipment after each patient. In addition, all instruments are heat sterilized.

- Upon arrival you will be greeted at our outdoor screening station. There you will be asked some COVID-19 screening questions and have your temperature taken.
- All persons entering the building must wear facemask (some exceptions are made for children under the age of 3)
- In order to maintain social distancing, we are limiting the number of people entering the office. Therefore, we ask that only one guardian is allowed per child. If you have more than one child with an appointment, then two guardians will be allowed. We ask that parents with older children who have appointments, siblings, friends and significant others wait in the car.
- We are also seeing less patients per day than usual
- The doctors and assistants are wearing the appropriate PPE
- Inside the office we have several medical grade air purifiers which filter out 99.9% of airborne particles
- We have plexiglass partitions at the reception area, private offices, and between patient chairs
- The lobby and restrooms are wiped down and cleaned every hour
- There are several hand sanitizing stations available throughout the office
- Each night the office is fogged with a nontoxic chemical spray which kills viruses and bacteria
- Unfortunately, we have had to remove some fan favorites such as the iPads, books, our brushing stations, and toys. However, for our pediatric patients they can still view their favorite movies or shows.

We hope this helped to answer some of your questions as to what our office is doing to protect our patients and staff against the COVID-19 virus. If you have any other questions, please always feel free to give our office a call at (408)286-6315 for Pediatrics or (408)286-6330 for Orthodontics and we will be happy to answer them!

We hope to see you all soon,
Your Destination Smiles Family